

## **RESIDENTIAL RATES**<sup>1</sup>

High Speed Internet <sup>2</sup>	
Charter Member: 1Gbps Tier (1Gbps/1Gbps)	\$49.95
25Mbps Tier (25Mbps/25Mbps)	\$39.95
1Gbps Tier (1Gbps/1Gbps)	\$99.95
Wirelss Gateway AC	\$8.95
Telephone Services <sup>3</sup>	
Home Phone (calling features & unlimited local)	\$25.00
Upgrade to Unlimited long distance calling⁴	\$3.00
SOHO Package (alt. numbers & call notify)	\$5.00
Additional Line (calling features & unlimited local) <sup>5</sup>	\$25.00
Subscriber Line Charge (per line)	\$6.50
Long Distance (per minute)	\$0.05
Port Number (one time fee)	\$5.00
Premium Directory Listing	
Non-Published Listing	\$5.50
Non-Listed Listing	\$5.50
Additional Listing	\$5.50
Home Phone Calling Features	

Home Phone Calling Features	
Account Portal Access	Calling Line ID Delivery
Voice Mailbox	Calling Line Name Delivery
Mailbox Management (Account Portal)	Call Transfer
Voice Message Notification	Three-Way Call
Voice Message to Email	Call Forwarding (Always, Busy, No Answer, Not Reachable, Remote Access)
Call Waiting	Hunt Group
Selective Call Acceptance	Anonymous Call Rejection
Selective Call Rejection	Automatic Callback
Speed Dial 8	Call Return
CommPilot Express	Do Not Disturb
Sequential Ring	Last Number Redial
Simultaneous Ring Personal	Priority Alert
All	

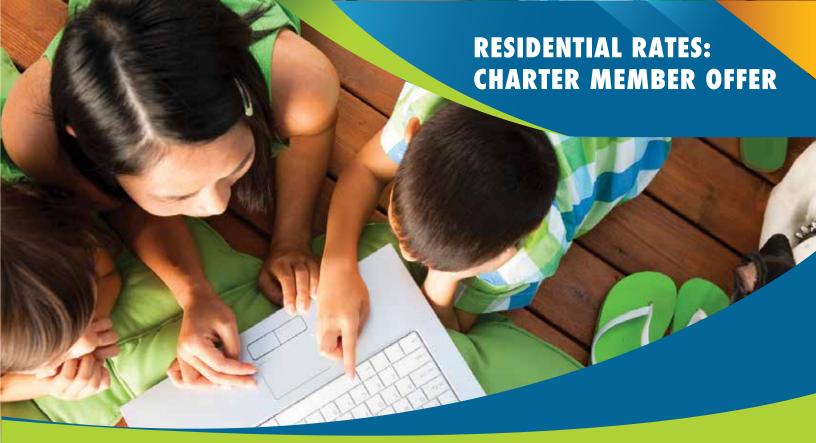
Email Boxes <sup>8</sup>	
1 Hosted NextLight Mail Box	Included
Additional Hosted NextLight Mail Box (each)	\$2.95
Hosted Microsoft Exchange Email Boxes (each)	\$10.95
25M Bundle	
25Mbps Internet & Home Phone	\$64.95
Add Unlimited long distance	\$3.00
1G Bundle	
1Gbps Internet & Home Phone	\$124.95
Charter Member 1Gbps Internet & Home Phone	\$74.95
Add Unlimited long distance	\$3.00
Installation, Repair, & Other Non-Recurring Charges	
Standard Install - Prewired <sup>6</sup>	\$39.95
Standard Install - Unwired <sup>6</sup>	\$49.95
Install Wireless Gateway	\$19.95
Custom Install Hourly Rate <sup>9</sup>	\$39.95
Service Call - Customer Premise Issue	\$39.95
Change of Service - Technician	\$29.95
Change of Service - Electronic	Free
Additional Outlet - At Initial Install	\$14.95
Additional Outlet - Separate Trip	\$29.95
Relocate Outlet - At Initial Install	\$14.95
Relocate Outlet - Separate Trip	\$29.95
Wall Fish <sup>7</sup>	\$25.00
NSF Check Fee	\$25.00
Reactivation Fee	\$35.00
Unreturned/Damaged Equipment	Replacement Cost
Optional Recurring Charges	
Inside Wire Maintenance (All Services)	\$5.95
Paper Bill (Paper-less is free)	\$2.00

All rates are subject to change. Applicable fees and taxes apply and are in addition to these rates.

- These rates apply to services provided at a residence and used in a residential manner, subject to LPC Acceptable Use Policies. Fees are monthly recurring except where noted.
- <sup>2</sup> Internet packages include 1 email box upon customer request. Static IP addresses are not offered on residential tiers. Residential Internet service is limited to a single 1Gbps port connection per household.
- <sup>3</sup> Residential phone service requires active subscription to an LPC Internet service. Maximum of 4 lines per household.
- 4 Unlimited long distance to all 50 states and Canada. LPC reserves the right to terminate long distance services if usage exceeds what LPC determines to be normal and ordinary standards of voice use.
- <sup>5</sup> Home Phone required on the primary line to subscribe to an Additional Line.
- <sup>6</sup> These fees will be waived during first 24 months of operation. Standard install charges include 1 Internet outlet and 1 phone jack.
- <sup>7</sup> Standard install fees do not include wall fish.
- <sup>8</sup> Email boxes are 25GB, POP or IMAP connections, Microsoft Outlook integration, and include anti-spam and anti-virus.
- <sup>9</sup> Custom Install Hourly Rate recovers the cost of 1 (one) technician and vehicle.









Sign up within three months of NextLight<sup>TM</sup> reaching your house to receive our fastest residential Internet service at an unprecedented price.

## **After joining, Charter Members:**

Will get a 1 gigabit upload and download speed (that's 1,000 megs!) for only \$49.95 a month. Will be allowed to carry the rate with them if they move, to a new address is in Longmont. Will be able to transfer the rate to someone purchasing their home.

## **How to Sign Up**

Residents who are interested in becoming part of Longmont's first community-owned Internet service should call Longmont Power & Communications at 303.651.8386. NextLight is being rolled out in phases as network construction activity proceeds. The current schedule for service availability can be found at www.longmontcolorado.gov/nextlight.

\*Subject to current terms and conditions of the NextLight™ Charter Member Program

